

Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail: cgrfbypl@hotmail.com  
SECY/CHN 01/5/08NKS

**C A No. Applied For**  
**Complaint No. 576/2024**

**In the matter of:**

Pawan Kumar

.....Complainant

**VERSUS**

BSES Yamuna Power Limited

.....Respondent

**Quorum:**

1. Mr. P.K. Agrawal, Member(Legal)
2. Mr. S.R. Khan, Member (Technical)
3. Mr. H.S. Sohal, Member

**Appearance:**

1. Mr. Hemant Goel, Counsel for the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL

**ORDER**

Date of Hearing: 22<sup>nd</sup> April, 2025  
Date of Order: 5<sup>th</sup> May, 2025

**Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)**

1. This complaint has been filed by Sh. Pawan Kumar, against BYPL-Mayur Vihar Ph-I&II. The brief facts of the case giving rise to this grievance are that the complainant, applied for new electricity connection vide request no. ONMVR2407240580 at premises no. 6-E, 4<sup>th</sup> floor, Pocket-C, Mayur Vihar Phase-2, Delhi-110091 but respondent rejected his application for new connection on pretext of applied address and GPA address mismatch.

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CGRF (BYPL)

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The complainant further submitted that his property is free hold property and is a DDA flat.

2. The respondent in reply briefly stated that the complainant is seeking new electricity connection at 4<sup>th</sup> floor of flat numbered 6-E, Pocket-C, Mayur Vihar Phase-2, East Delhi, Delhi-110091 which cannot be processed as the same is in direct violation of Regulation 10 of Delhi Electricity Regulatory Commission (Supply Code and Performance Standards) Regulations 2017.

Reply further added that there is direct contradiction viz-a-viz applied address and the title documents filed by the complainant as the applied premise is 6-E, 4<sup>th</sup> floor, Pocket-C, Mayur Vihar Phase-2, East Delhi, Delhi-110091 but the entire title documents contains the address as 6-D, Pocket-C, Mayur Vihar Phase-II, Delhi-110091.

3. Despite giving ample opportunities the complainant, the complainant failed to file rejoinder. The matter was put up for arguments. During the course of arguments the complainant was asked to file documents to show valid ownership/possession of the premises where new connection has been sought.
4. The complainant was given enough time even after reserving the case for final orders for filing the ownership details or any other valid documents, but complainant failed to do so.

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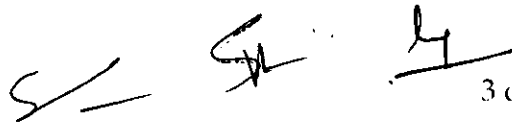
5. From the narration of facts and material placed before us, we find that the complainant applied for new electricity connection on the top floor build on the terrace of property bearing no. 6D, 4<sup>th</sup> floor, Pocket-C, Mayur Vihar Phase-2, Delhi-110091. In his support the complainant on record submitted Family/Blood General Power of Attorney dated 26.09.2011 executed by S.C. Vardia in favour of his son Pawan Kumar in respect of freehold built up flat no. 6-D and additional floor 6-E, Pocket-C, Mayur Vihar Phase-II, Delhi-110091 vide CD/file no. 57588/02, made on 23.05.2002 with all its rights, titles and interests of the land under the said flat.

As per the said documents the complainant is attorney holder of the top floor only. The documents nowhere mentions whether the complainant has roof rights or not.


The complainant has constructed on the roof of flat no. 6-D but has not placed on record any approval from DDA for construction purpose.

OP's contentions are correct as premises no. 6-D is already electrified and the new floor constructed on the terrace does not have any number allotted.

6. Therefore, in view of above we are of considered opinion that new connection as applied by complainant cannot be granted in the absence of proper documentation and approval from concerned authority for construction of floor. Therefore, this Forum is unable to give any relief to the complainant.

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ORDER

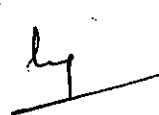
The complaint is rejected. Complainant should file the approval and allotment number from the concerned department for release of new connection. OP should release the new connection to the complainant once the said formality is completed by the complainant alongwith other commercial formalities as per DERC Guidelines 2017.

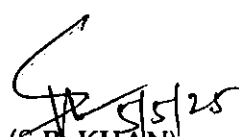
The parties are hereby informed that instant Order is appealable by the Consumer before the Ombudsman within 30 days of the receipt of the Order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.

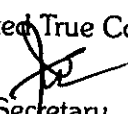
  
(H.S.SOHAL)  
MEMBER

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

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